



General Guidelines for Wastewater Treatment Plant Tours

The following guidelines have been developed to ensure the safety of all tour attendees. Please be aware that this tour involves walking up and down narrow stairways, walking over uneven ground, and being exposed to strong odors. To help you prepare for your scheduled tour of EBMUD's Wastewater Treatment Plant, please read the following guidelines **before** arriving for your tour.

1. This treatment plant is an active, fully operational plant with heavy truck traffic. Be aware and alert at all times and stay on one side of the road.
2. Water is allowed but please do not bring in any other food or drink item.
3. Comfortable, **closed toe shoes** need to be worn. No sandals, high heels or open toe shoes allowed. **Any attendee not having the proper footwear will not be allowed to take the tour.**
4. Stay out of barricaded and/or construction areas.
5. Groups must stay together with assigned tour lead at all times.
6. Attendees shall not take photographs during the tour. Group photos or 'selfies' are not allowed while on site.
7. All participants should wash or disinfect their hands immediately following the tour and before eating.
8. We are unable to accommodate late arrivals once the tour begins. Please plan to arrive ten minutes before the scheduled start of the tour. Proceed to the security booth to check in with the guard. **All adults will need to show picture identification in order to obtain an entry pass.** Your tour leads will meet you at the guard booth. If you arrive after the tour group has entered the plant, you will no longer be able to join the tour.